



A MESSAGE FROM:
Shane L. Larson,
Chief Executive Officer



Is An Electric Vehicle In Your Future Plans?

Call Rock Energy BEFORE Making Your Purchase

Are you thinking about purchasing an electric vehicle (EV) in the near future?

With the addition of an electric vehicle at your home comes the need for more electricity to power it. That's why it's so important for you to let Rock Energy know if an electric vehicle is in your future.

The service to your home or business is sized to meet the demands as they existed when service was connected. Adding the EV charger creates a risk of overloading the wires and transformers powering your home. Overloaded services can fail and leave you in the dark with an uncharged EV.

It won't be just your home in the dark. One transformer can power up to 10 homes. If the transformer fails, your neighbors also will be without power. A failed transformer also could cause problems down the line and possibly result in thousands of power outages.

Our equipment often can handle an overload for a while, but its life span will decrease significantly when the rated capacity is exceeded over an extended period. When that happens, the system becomes overloaded and there's a power outage. Not only can an overloaded system damage the co-op's transformers, but your electrical equipment as well, which might lead to expensive repairs. That means additional costs for the co-op and it may also result in the member paying for the damaged co-op equipment.

So, if you are planning to buy an electric vehicle, give us a call, because we will need to know whether a rapid, fast, or slow charging unit will be installed. These three main types of EV chargers represent the power outputs, and therefore charging speeds, available to charge an EV.

After we gather the information we need, our engineering team will determine if the capacity of the present equipment is adequate. In situations where a significant amount of new load will be added, we might need to install larger service equipment or make other changes.

In addition to EV chargers, we also need to know if you plan to make any other changes that might significantly increase the amount of electricity you consume. Some examples include instantaneous water heaters, home additions, and farm equipment.

Remember, all it takes is one simple call. So, please make sure you notify us as far in advance as you can to ensure that the required service upgrade is available when you need it!



As always, I want to thank you for allowing us to be your energy provider. If we can do anything to improve our service, please let us know.

Student Members Visit Rock Energy



Pictured at left are Rock Energy student members with Rock Energy board members. Top Row (L to R): Todd Thompson (Vice-Chair), Ron Richards (Treasurer), Derik Roth, Barbara Miller (Chair), Theresa Huber, David Diestler, Bill Fischer and Shane Larson (CEO). Bottom Row (L to R): Thomas Peters, Kelby Schneider, Garrett Schneider, Lily Kuo and Emma Kuo.

Five of Rock Energy Cooperative's youth members—including past Wisconsin youth board members Thomas Peters and Garrett Schneider, and current youth board member Kelby Schneider—spent part of the morning with the Cooperative's Board of Directors and CEO for a special meet and greet and Q&A session on Dec. 30 at the co-op's Janesville, WI, office/facility.

The youth members also enjoyed a behind-the-scenes tour of the facilities led by Justin Busfield, assistant operations manager—north, getting an up-close look at how they keep energy flowing safely and reliably every day. Pictures of the tour are at right. Also on hand was WECA Director of Youth Education Tina Walden, who joined the group for the board visit and tour.

Rock Energy youth members at the visit included:

- **Thomas Peters (Beloit Turner HS)**
- **Garrett Schneider (Clinton HS)**
- **Kelby Schneider (Home Schooled)**
- **Lily Kuo (Hononegah HS)**
- **Emma Kuo (Augustana College)**



✓ Rock Energy Payment Options

Rock Energy wants to make it as easy as possible for you to pay your energy bill. There are many different ways you can pay your bill (see options below).

✓ TRADITIONAL PAYMENT METHODS

- **REC Deposit Boxes:** Located as you exit the parking lots at both offices, 2815 Kennedy Road, Janesville, or 15229 Willowbrook Road, South Beloit. Please don't leave cash in the boxes.
- **Mailed:** Use the return envelope provided with your billing statement and return it to P.O. Box 3081, Milwaukee, WI 53201-3081. Please don't mail cash.
- **Phoned In:** Call our office at 866-752-4550. Please listen to the phone options and press "2" for making an electronic payment or to get your account balance.
- **Office Lobbies:** Stop by one of our offices in Janesville, WI, and South Beloit, IL to pay your bill in person.

✓ KIOSK

A kiosk is located just outside the main entrance of our South Beloit office located at 15229 Willowbrook Road, where members have the convenience of paying their bills 24/7. Payments made at the kiosk will be posted to your account almost immediately. Please note that the kiosk does not give change, so the full amount of cash deposited will be posted to your account. The kiosk accepts cash, electronic checks, and credit and debit cards. It does not accept money orders or coins.

✓ AUTO PAY

The auto pay option allows you to pay your bills automatically without writing a check. You won't have to worry about missing a payment, and you'll save time and save on the costs of checks and postage. There's no charge for the service. You can download the application form from our web site, or sign up through SmartHub.

✓ SMARTHUB

SmartHub is Rock Energy's on-line account management system, and members can log in from any page on our website. The free app for computers and mobile devices is easy to use and offers many features to provide members with secure account management right at their fingertips. If you're new to on-line account management, you will need to sign up for SmartHub as a new user.

✓ DIRECT DEPOSIT

Many banks offer their customers the ability to make payments on-line directly from their checking or savings accounts. Some even allow you to schedule future payments. Rock Energy does not charge a fee for these payments. Please contact your financial institution for details about its on-line payment programs.

If you have questions about our bill payment options, please call our Member Services Department at 866-752-4550.

NOTE: *If you choose to make an electronic payment through one of REC's payment services, please be aware that our payment processor charges a \$3.95 convenience fee for credit and debit card payments. Rock Energy does not set this fee or receive any portion of it.*

For more information about Rock Energy's payment options, scan the QR code below and watch the "Rock Energy Payment Options" informational video!





Join Us At Rock Energy's 90th Annual Meeting

- **DATE:** Monday, April 13, 2026
- **TIME:** 5:30 p.m. to 7:15 p.m.
- **WHERE:** Janesville Conference Center
(Holiday Inn Express)

The 90th annual meeting of Rock Energy Cooperative will be held on Monday, April 13, 2026 at the Janesville Conference Center (Holiday Inn Express), located at 3100 Wellington Place / Janesville, WI (I-90 & Hwy 14). If you are a Rock Energy member and would like to register to attend the annual meeting, scan the REGISTRATION QR code below. Or you can also call Rock Energy at 866-752-4550 to register.

You must register by March 27.

Sign-in at the annual meeting opens at 4:30 p.m. on day of the event. Members are welcome to participate in the business meeting, which begins at 5:30 p.m. Dinner will be served after the meeting. There will also be a scholarship presentation, featuring our 2026 youth member scholarship recipients.

** Dinner will be a full-service, sit-down meal.*

Scan the QR below to register to attend the 2026 annual meeting.



Shane Larson, CEO

P.O. Box 1758, 2815 Kennedy Rd., Janesville, WI 53547
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866-752-4550

Jonas Berberich, Editor

CHARGE YOUR ELECTRIC VEHICLE SAFELY



Electric vehicles (EVs) are fun to drive and do not emit exhaust. However, taking proper precautions is essential to a safe charge!

PLUG DIRECTLY INTO OUTLET

Never use an extension cord or multi-plug adapter when plugging in a charging cord.



USE NAME-BRAND CHARGER

Charging equipment should be sold/endorsed by the EV manufacturer.

USE A LICENSED CONTRACTOR

Have the Level 2 charger installed on its own circuit by a professional who will assess your home's load.



LOOK FOR WEAR & TEAR

Frequently check for wear and damage to charging cords, plugs and ports.

FOLLOW INSTRUCTIONS

Manufacturers provide important instructions for charging your vehicle. Follow them closely.



KEEP OUT OF REACH

Make it a habit to place all charging components out of children's reach when not in use.

CHECK PUBLIC STATIONS

When using a public charging station, look for excessive wear and damage to the equipment.



REMEMBER

The biggest difference between Level 1 and Level 2 charging is the amount of time it takes to charge a vehicle.

Safe
Electricity.org®

ROCK ENERGY COOPERATIVE
Empowering Members Since 1936