

www.rock.coop

January 2020

Youth Tour to D.C.



Trip Teaches Students about Co-ops, Politics

Do you know any high school juniors who are curious about how cooperatives operate and want to learn more about the cooperative business model?

If so, tell them about the 2020 Youth Tour to Washington, D.C.

Rock Energy Cooperative will sponsor up to four high school juniors on the June 19-26 trip. They will join about 1,800 students from coops across the nation as they meet with congressional representatives, tour historic sites, and learn about the cooperative business model.

Applicants must be children of Rock Energy members and reside in the coop's service territory. In other words, you can apply if your household receives electricity or natural gas from the co-op. Funded by unclaimed capital credits, the all-expense-paid trip includes transportation, lodging, meals, and admission fees to all events. Round-trip travel is by motor coach from Springfield,

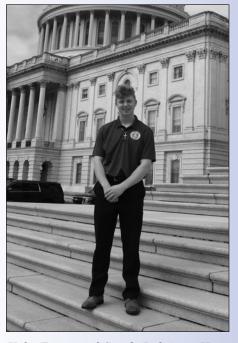
Ill. Travel to Springfield is not included.

Interested students are required to submit an application form, short video introducing themselves, and a letter of recommendation.

Details are available at www.rock.coop. Go to the Community & Youth tab and

click on Youth Tour. The deadline for online applications is April 1.

If you have any questions about the program, please call Barbara Uebelacker, communications director, at 866-752-4550 or send her an email at barbu@rock.coop.



Kyle Eggers of South Beloit, a Hononegah High School student, represented Rock Energy on the 2019 trip.

Downed and Dangerous

If you see a downed power line, always assume it is energized and dangerous. Avoid going near it or anything in contact with the power line.



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It's Easy to Access Year-End Reports

It's the start of a new year and time to begin gathering your financial documents in preparation for tax time.

Did you know that a record of your energy use is available with a few computer clicks?

Many members want endof-year reports on the amount they paid for utilities. With SmartHub, you can access your account online and get what you need.

SmartHub is Rock Energy's online account management system that allows members to view statements, pay bills, compare usage, and see their billing history.

If you're not familiar with SmartHub, here's what to do:

• Go to www.rock.coop. Select "New User?" in the Smart-Hub login area at the top of the page. Enter your account number, account holder's last name, and email address.

• Click the "Submit" button, and the registration screen will expand.

• Enter the required security information and click "Submit."

• A registration complete alert will appear, and Smart-Hub will send a temporary password to the email address



Payment Date	Amount
12/14/2019	\$111.40
11/15/2019	\$ <mark>11</mark> 5.75
10/16/2019	\$111.18
09/12/2019	\$130.46
08/19/2019	\$149.65
07/15/2019	\$113.65
06/25/2019	\$96.99
05/13/2019	\$71.94
04/12/2019	\$86.64
03/14/2019	\$85.68
02/11/2019	\$105.05
01/22/2019	\$98.34

you entered.

• Check your email to get your temporary password, click "Login," and enter your email address and temporary password. You then will be prompted to create a new password.

If you need assistance, just call our office at 866-752-4550 during regular business hours.

Energy Efficiency Tip of the Month

Let the sunshine in! For additional warmth, open drapes over windows that receive sunlight during the day. Close them at night, which can reduce heat loss from a warm room up to 10%.

Source: energy.gov