



What's Happening

January 10
Rock Energy Scholarship
Applications are due by January 10.

January 19
Martin Luther King Jr. Day

January is National Blood Donor Month
National Blood Donor Month has been observed in January since 1970 with the goal of increasing blood and platelet donations during the winter months.

Rock Energy Cooperative

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Editor

Year-End Reports Are Available In SmartHub

It's the start of a new year and time to begin gathering your financial documents in preparation for tax time. Did you know that a record of your energy use is available with a few computer clicks?

Many members want end-of-year reports on the amount they paid for utilities. Instead of the time-consuming process of calling the office to request the information and then waiting for our employees to mail it to you, you can access your account on-line and get what you need using SmartHub, Rock Energy's on-line account management system.

Account	Billing Date	Paperless	Adjustments	Total Due
Rock Energy Services -- 123456789 JOHN DOE 123 ROCK RD BELOIT, WI	11/06/2023	\$188.26 View Bill	\$0.00	\$188.26
Rock Energy Services -- 123456789 JOHN DOE 123 ROCK RD BELOIT, WI	10/06/2023	\$90.37 View Bill	\$0.00	\$90.37
Rock Energy Services -- 123456789 JOHN DOE 123 ROCK RD BELOIT, WI	09/06/2023	\$120.46 View Bill	\$0.00	\$120.46

Don't Have A SmartHub Account? Here's How To Get Started:

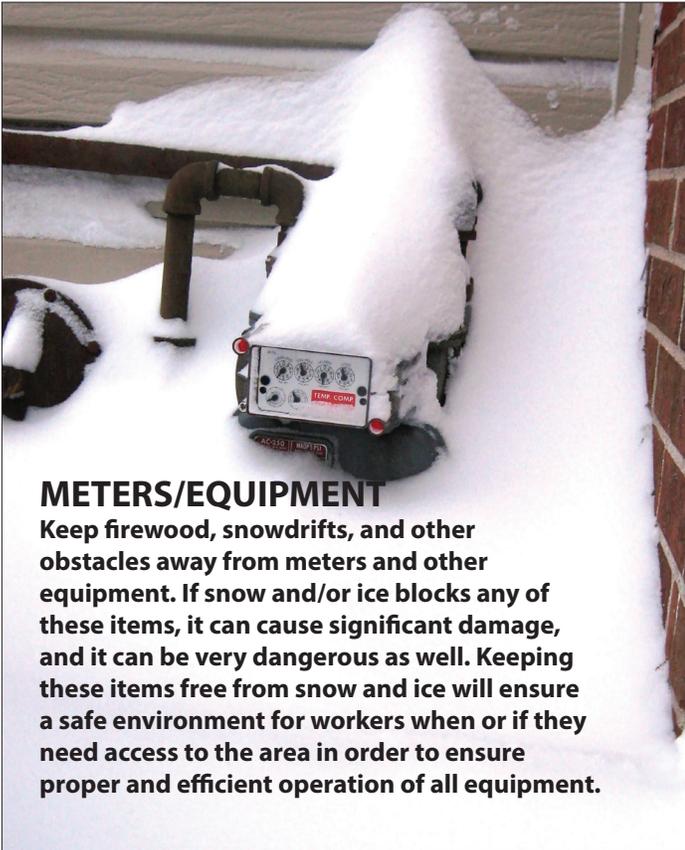
- Go to www.rock.coop. Click on the red SmartHub button at the top of the page. Select "New User?" in the SmartHub login area. Enter your account number, account holder's last name, and email address.
- Click the "Submit" button, and the registration screen will expand.
- Enter the required security information and click "Submit."
- A registration complete alert will appear, and SmartHub will send a temporary password to the email address you entered.
- Check your email to get your temporary password, click "Login," and enter your email address and temporary password. Then create a new password.

When using SmartHub, you will continue to receive a paper statement each month, unless you enroll in our paperless billing program.

Not only does SmartHub have many useful features, but it is completely free of charge! If you need assistance getting started, just call our office at 866-752-4550 during regular business hours.

Keep Your Pipes & Meter Clear

Rock Energy Cooperative workers are always careful on the job, but they appreciate clear paths to meters, transformers, and other co-op equipment on your property.



METERS/EQUIPMENT

Keep firewood, snowdrifts, and other obstacles away from meters and other equipment. If snow and/or ice blocks any of these items, it can cause significant damage, and it can be very dangerous as well. Keeping these items free from snow and ice will ensure a safe environment for workers when or if they need access to the area in order to ensure proper and efficient operation of all equipment.



PIPES

Remember to clear snow away from furnace intake and exhaust pipes. If snow covers part of the pipe, exhaust could begin to back up into your home. That exhaust contains carbon monoxide and other harmful gases. High levels of carbon monoxide in your home can lead to sickness and even cause death. When clearing snow from your meter and pipes, avoid using a snow blower. Instead, gently remove snow and ice from the area using a light broom or your hand.

STAY TOASTY AND WARM WHILE TURNING DOWN THE THERMOSTAT



When the winter winds blow, it's tempting to adjust the thermostat up a few degrees to stay toasty and warm. However, turning to other (FREE) ways to help keep you warm could help reduce your energy bills.



Each degree you reduce your thermostat saves on your heating bill. If there is no one home during the day, adjust your thermostat 7 to 10 degrees from its normal setting to save up to 10% annually.

Source: Dept. of Energy

Rock Energy Scholarship

Application Deadline: [JANUARY 10!](#)

Rock Energy Cooperative (REC) again is offering scholarships of \$1,000 to graduating high school seniors who enroll at an accredited school. Students whose parents or guardians are active members of REC are eligible.

Our scholarship committee will judge applicants based on general merit, cooperation, leadership abilities, financial need, and class ranking.

The on-line application is available at www.rock.coop. Go to the Community & Youth tab and click on Scholarships. Or, you can just scan the QR code on this page. The deadline for submitting applications is **Jan. 10, 2026**. Applications must be completed on-line at www.rock.coop.



If you have any questions, please contact:
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