

What's Happening

August 11
National Safe Digging Day

August is
Back-to-School
Safety Month



Rock Energy
offices closed on
Monday, Sept. 1st
for Labor Day.

Rock Energy Cooperative

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National Safe Digging Day

Many homeowners have a long list of outdoor projects that need to be tackled in the spring and summer months. These projects could include anything from a new patio, to installing a fence, to simply planting a garden, shrubs or trees. August 11 is National Safe Digging Day, so Rock Energy would like to take this opportunity to remind you of the following steps that will help you complete your digging project as safely as possible:



1 Notify Diggers Hotline by calling 8-1-1 or making an on-line request three business days before work begins. Diggers Hotline will transmit information to affected utility operators.

1



2 Wait three business days for affected utility operators to respond to your request. On average, up to eight utility operators are notified for each request.

2



3 Confirm that all affected utility operators have responded to your request by comparing the marks to the list of utilities Diggers Hotline notified.

3



4 Respect the marks. The marks provided by the affected utility operators are your guide for the duration of your project. If you are unable to maintain the marks during your project, please contact Diggers Hotline to ask for a relocate.

4



5 Dig carefully. If you can't avoid digging near the marks (within 18 inches on all sides), consider moving your project to another part of your yard. If you must dig near the marks, no mechanized equipment can be used within 18 inches of the marks; only hand digging is allowed.

5



For More Information:

NATIONWIDE: www.call811.com or call 8-1-1

IN ILLINOIS "JULIE": www.illinois1call.com or 800-892-0123

IN WISCONSIN "DIGGERS HOTLINE": www.diggershotline.com or 800-242-8511

Don't Rely On The Mail . . . Sign Up For Auto Pay Instead

Rock Energy Cooperative's Automatic Bill Payment lets you pay your bills automatically without writing a check. You won't have to worry about missing a payment, and you'll save time as well as the costs of checks and postage. There's no charge for the service.

Your payment will be deducted automatically from your checking or savings account on the due date shown on your bill. You will receive a statement each month showing your energy usage, and the deduction will appear on your bank statement.

To get started, download the application form online at www.rock.coop/auto-pay. Once completed, return the form with a voided check or deposit slip by mailing them to Rock Energy Cooperative, P.O. Box 1758, Janesville, WI 53547; faxing to 608-752-6620; or visiting either our Janesville office at 2815 Kennedy Road or our South Beloit office at 15229 Willowbrook Road. You also can enroll electronically by logging in to your SmartHub account.

NOTICE

Upon receipt of your request, your banking information will be pre-authorized to ensure an accurate transaction will take place between your bank and Rock Energy. This process can take up to 30 days. Once this process is complete, your next bill will indicate the amount and date your payment will be deducted from your bank account.

If You Have A Digging Project Coming Up, Make Sure To Check Out Rock Energy's "Call 8-1-1 Before You Dig" Video BEFORE You Start Shoveling



In observance of National Safe Digging Day on August 11, Rock Energy urges all members to call 8-1-1 before every digging project so underground utilities can be marked.

Digging without knowing the approximate location can result in service disruptions, costly repairs, serious injuries, and even death if gas, electric, communications, water, and sewer lines are damaged.

For more information about calling 8-1-1, scan the QR here to watch Rock Energy's "Call 8-1-1" informational video.



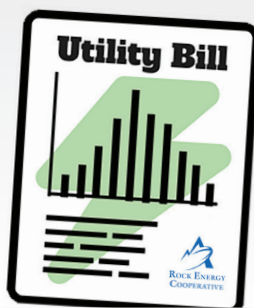
Energy Efficiency Tip



Replace your cooling system's filter regularly to maintain strong airflow and boost energy efficiency. A clean filter means your system doesn't have to work as hard, saving energy and lowering your utility bill.

COMING SOON

Rock Energy Cooperative will be rolling out a new, more modern bill print, designed to improve your member experience. Stay tuned for more information.



LABOR DAY

REC OFFICES CLOSED FOR LABOR DAY

Rock Energy offices will be closed and personnel will be out on Monday, Sept. 1, in observance of Labor Day. Our offices will reopen on Tuesday, Sept. 2. Members can still make payments in the drop boxes at both offices and at the payment kiosk outside our South Beloit office, 15229 Willowbrook Road. Even though our offices are closed, standby crews are available. If you need to report a power outage, please call 866-752-4550.