

What's Happening

July 4
Independence Day

July 15
National Pet Fire Safety Day

July is National Grilling Month
The National Grilling Month in July ushers in fun times by the grill. Backyard grilling only became popular after World War II when many people's socio-economic conditions improved and the middle class rose.

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SUMMER ENERGY-SAVINGS



Rock Energy would like to offer up these strategies to help you save energy and keep costs down during the summer months when you're trying to keep your home cool. Some of the tips below are completely free and can be used on a daily basis to increase your savings; others are simple and inexpensive actions you can take to keep energy affordable when the heat is up during the blazing Wisconsin and Illinois summer months.

Save water:

A simple low-flow aerator saves water in the bathroom. It's cheap and a very effective way to save on your water bill.

Fill your fridge:

Solids and liquids are easier to cool than air. Try to keep your refrigerator set to the temperature recommended by the manufacturer for optimal performance.

Cool down the kitchen:

Use your oven sparingly. Consider cooking options such as the microwave, slow cookers and outdoor grills.

Filters: Clean or change your air filters monthly. Dirty filters can block airflow, making your system work harder to keep you comfortable. Clear spaces around your air returns and vents to prevent airflow blockage.

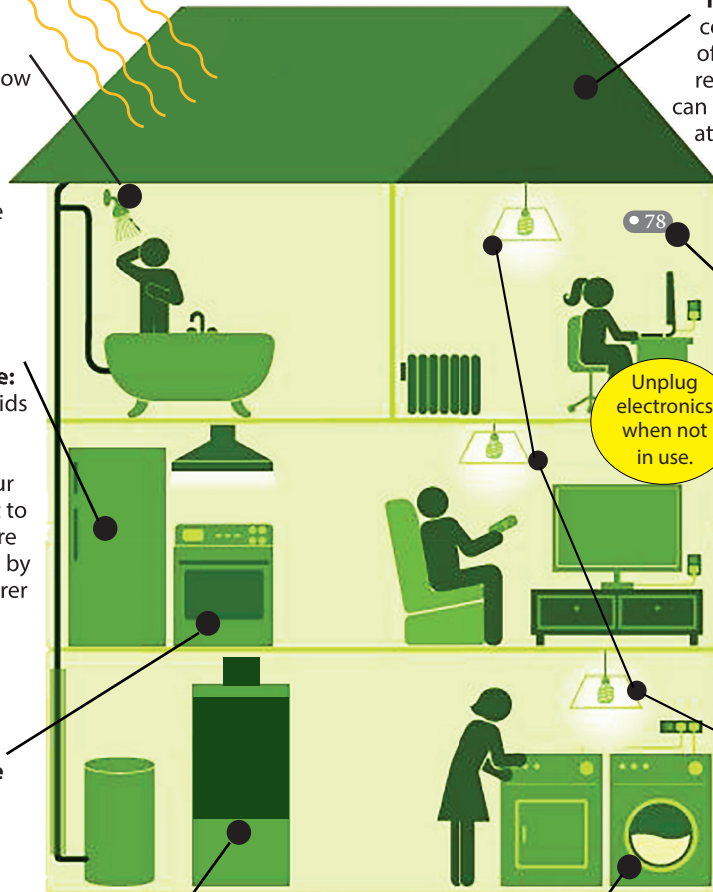
Washing clothes: When washing clothes, try to wash and dry full loads only, and in cold water.

Insulation: Heating and cooling account for most of the energy used in any residential property. Heat can radiate down from your attic in the summer if you have poor insulation, and that's not good when temps are high.

Set it for the season: Set thermostats to 78 degrees and use fans to keep you feeling cooler. For every degree higher you maintain your thermostat, you can see up to a 3-4% decrease in energy use.

LED: LEDs use up to 80 percent less electricity to produce the same amount of light as their traditional incandescent counterparts.

Unplug electronics when not in use.



Beware Of Third-Party Bill Payment Services

Some on-line payment services legally publish information about Rock Energy Cooperative and other utilities on their website. However, not all the information they publish is accurate. If you conduct a "Google" search for "Rock Energy bill payment" (or something similar), one of the most prominent results to show up is doxo.com, which is a third-party payment company. The doxo.com payment page at times even displays the Rock Energy logo and contact information as a way to market its on-line bill payment service to potential customers.

Rock Energy is not affiliated with doxo.com, so this can definitely be a source of confusion, especially if you're paying on-line for the first time.

If you have questions about paying bills on-line, please do not hesitate to call one of our Member Service representatives at 866-752-4550.



Rock Energy is NOT affiliated with DOXO.com.

✓ AVOID MISTAKES, AVOID DOXO

Because the cooperative is not affiliated with doxo.com and has not authorized them to use our logo and information, using this site can lead to mistakes (like a payment being sent to the wrong organization) and/or an interruption in electric service.

✓ WATCH OUT FOR FEES

Often, third-party sites charge additional service fees and do not always make timely payments, which could result in lengthy delays in your payment getting to Rock Energy.

✓ SAFE PAYMENT OPTIONS

The most affordable, safe and secure form of payment is SmartHub, Rock Energy's on-line bill payment site. SmartHub is a website and mobile device app that makes it easy to view and pay your electric bill with your computer, smart phone or tablet. Rock Energy offers this secure on-line bill pay option, along with several other secure payment choices. For more information about Rock Energy's payment options, scan the QR code (right) to watch Rock Energy's "Payment Options" video.



Happy 4th of July!

REC OFFICES CLOSED 4th OF JULY

Rock Energy offices will be closed and REC personnel will be out on Thursday, July 4, in observance of Independence Day. Offices will be back open on Friday, July 5. Members can make payments in the drop boxes at both offices on July 4th and at the payment kiosk outside our South Beloit office, 15229 Willowbrook Road. Even though our offices are closed, standby crews are available. If you need to report a power outage or a natural gas incident, please call 866-752-4550.

MEMBER APPRECIATION DAY

**OCTOBER
19th**



MARK YOUR CALENDAR

**Saturday, Oct. 19
8:30 to 10:30 a.m.**

**Rock County Fairgrounds
(Craig Center)**

1301 Craig Ave. / Janesville, WI

Look for more details in upcoming issues of the co-op magazine and newsletter.

Rock Energy Gas Rate Adjustment

Natural gas base rates have been modified, effective July 1, 2024. Due to warmer winter weather and increased costs, the average residential member will see their monthly bill increase by \$7. Residential rate modifications over the five-year period equate to a 1.9% annual increase. Commercial/industrial rates have equivalent modifications. The cooperative remains cost competitive, while maintaining and upgrading the system to accommodate the needs of our current and future members. Please contact the office if you have any questions.